# La Maison Nil Manel

## Making a booking and associated info

All reservation requests must be emailed to info@lamaisonnilmanel.com Please mark your email for the attention of Monique de Silva.

You will be required to pay a deposit in €uros varying between 30% and 50% of the total cost of nights booked to guarantee your reservation, depending on your stay. The deposit is non-refundable should you subsequently cancel your booking.

#### Payment terms

You will be required to pay the remaining balance of your booking 30 days prior to arrival at La Maison Nil Manel.

An invoice will be sent to you with our bank details to facilitate this process.

Fees incurred by transferring monies to us are borne by the guest. Please confirm the date of your payment to us.

Payment of extras can be made at the guesthouse in the following currencies (EURO, USD, CHF, GBP, LKR) or by Mastercard or Visa (please note that no other cards accepted).

## Cancellation

Any cancellation must be notified by email. It will take effect on the day of receipt at La Maison Nil Manel.

If you cancel up to 30 days prior to your scheduled date of arrival at La Maison Nil Manel you will only lose your deposit (30% to 50% of the total cost of nights booked). If you cancel 30 days before your arrival date or less, the whole amount of your bill will be due. The same applies if you do not turn up on the first day of your booked stay. We strongly recommend that guests take out multi-risk travel insurance to cover all eventualities.

#### Contacts

Monique de Silva - Manager-Director Mobile tel : +94 77 4390722 Chanaka de Silva – Manager-Director Mobile tel : +94 777 659901

Reception desk at La Maison Nil Manel + 94 9 12264331 Email - info@lamaisonnilmanel.com

#### Private party bookings

La Maison Nil Manel is a small guesthouse so exclusive use can only be provided if there are no other bookings during the time period requested. We recommend therefore that you make your reservation as early as possible to avoid disappointment.

You will be required to pay a deposit of 20% of the total cost of the nights booked to guarantee your booking. This amount is non-refundable.

A second payment of 30% of the total cost of the booking will be required 4 months prior to arrival. This is non-refundable.

Payment of the balance of your invoice will be required 2 months prior to arrival and this will include all services booked (accommodation; transfers; meals; tours etc). This is non-refundable

### Check In / Check Out

Rooms are available for guests from 2pm onwards. Guests are required to check out by 11am on the day of departure.

Early check in (before 2pm) is possible in some cases. Please ask. There is no extra charge for this. Depending on availability, late check out (after 11 am) is possible but there will be an extra charge of 80 €uros from 11am to 8pm.

#### Minimum stay

Peak season from 20th December to 06th January, minimum stay /3-5 nights. Other period minimum stay/ 2-3 nights.

#### Transferts

We can book transfers from La Maison Nil Manel to Colombo airport (and vice versa) by people-carrier or minibus. Prices upon request.

## Child policy

Children under the age of 12 are welcome to stay in their parent's room at a discounted rate. Please contact us for details.

Our suites can accommodate a child under the age of 12 in an extra bed.

May Mara and Malbutara guestrooms have communicating doors.

Minimanel is a large bedroom that can accommodate up to two children/teenagers and 2 adults.

#### Meals

Room rates include complimentary breakfast.

Savoury and sweet lunch snacks can be served in the garden or poolside. Payment is by card.

Dinner is served once or twice a week, depending on guest arrivals. La Maison Nil Manel can recommend other restaurants within 400 metres of the guesthouse for eating out on other evenings. Some of these restaurants are accessible via the beach.

Dinner on Christmas Eve (24/12) and on New Year's Eve (31/12) are part of the services included during the holiday period and the cost is included in the room rate.

#### Non-smoking guestrooms

We kindly request that guests refrain from smoking in their guestrooms. Smoking is permitted on private terraces.

All rooms have fans and air-conditioning facilities.

#### Contacts

Monique De Silva - Manager-Director Mobile phone: + 94 77 4390722 Chanaka De Silva – Manager-Director Mobile phone: +94 777 659901

Reception desk at La Maison Nil Manel + 94 9 12264331 Email - info@lamaisonnilmanel.com